

PIP4886: Service Rear Axle Message Displayed DTC C0407 sym02 - (Feb 28, 2011)



Subject: Service Rear Axle Message Displayed DTC C0407 sym02

Models: 2010-2011 Buick Lacrosse

2010-2011 Cadillac SRX

Equipped With All Wheel Drive (AWD)

The following diagnosis might be helpful if the vehicle exhibits the symptom(s) described in this PI.

Condition/Concern:

Some customers may comment that the service rear axle message is displayed on the DIC. During diagnosis technicians may find a C0407 sym02 stored in the Rear Differential Clutch Control Module (RDCCM). DTC may be history and may have set when ambient temperatures are near 0 degrees F (-18 C)

Note: GDS diagnostics must be used to confirm what DTC is set in the RDCCM.

Recommendation/Instructions:

A revised service calibration has been released for the RDCCM, Update the rear differential clutch control module (RDCM) using the Service Programming System (SPS) with the latest software available on TIS2WEB. Refer to the Service Programming System (SPS) procedures in SI.